

Cookie Policy

This Cookies Policy sets out the basis on which we, Springford Financial Solutions Limited, use cookies and similar technologies on or in relation to our website www.springford-fs.co.uk . This Cookies Policy was last updated on 16 August 2020.

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and allows us to improve our site.

Cookies are small data files sent by a website's server to a web browser, processor memory or hard drive and stored there. The purposes of which they can be used differ, such as customising a website for a particular user, assisting a user to navigate a website, improving a user's website experience, and storing a user's preferences and login information.

First and third party cookies

Cookies can be classified as 'first party' or 'third party'. First party cookies are cookies placed on your device by our website domain. Third party cookies are cookies that may be placed on your device by third party website domains. If you require further information about cookies in general, please visit www.allaboutcookies.org.

Cookies we use

We may use the following cookies:

- **Strictly necessary cookies.** These are cookies that are required for the operation of our website. They include, for example, cookies that enable you to log into secure areas of our website, use a shopping cart or make use of e-billing services.
- **Analytical or performance cookies.** These allow us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily.
- **Functionality cookies.** These are used to recognise you when you return to our website. This enables us to personalise our content for you, greet you by name and remember your preferences (for example, your choice of language or region).
- **Targeting cookies.** These cookies record your visit to our website, the pages you have visited and the links you have followed. We will use this information to make our website and the advertising displayed on it more relevant to your interests. We may also share this information with third parties for this purpose.

You can find more information about the individual cookies we use and the purposes for which we use them in the table below:

Cookie Name	Purpose	Duration	Cookie Type
XSRF-TOKEN	Used for security reasons	Session	Essential
hs	Used for security reasons	Session	Essential
svSession	Used in connection with user login	Session	Essential
SSR-caching	Used to indicate the system from which the site was rendered	1 minute	Essential
_wixCIDX	Used for system monitoring/debugging	3 months	Essential
_wix_browser_sess	Used for system monitoring/debugging	session	Essential
consent-policy	Used for cookie banner parameters	12 months	Essential
smSession	Used to identify logged in site members	Session	Essential
TS*	Used for security and anti-fraud reasons	Session	Essential
bSession	Used for system effectiveness measurement	30 minutes	Essential
fedops.logger.sessionId	Used for stability/effectiveness measurement	12 months	Essential

Cookie Name	Purpose	Duration	Cookie Type
wixLanguage	Used on multilingual websites to save user language preference	12 months	Functional
JSESSIONID	Used for session tracking/monitors session counts	1 day	Analytical
AWSALBCORS	Amazon Web Services Classic Load Balancer Cookie used to provide a digital application system	7 days	Functional

You can block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of our website.

If you have any questions about our cookie policy please contact us by email at dcornford@springford-fs.co.uk.